Redsýs

User guide for Android Terminal

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This PDF explains how to explore its features. Learn how to get the most out of it and find practical solutions for your everyday life.

BRANDS

- ☐ PAX
- ☐ CASTLES
- ☐ NEWNOTE
- ☐ AISINO

Content of this guide

SETTINGS

Wifi:
Direct access to Wi-Fi settings.

User management:
This option is only available when the terminal has lost the credentials. When you press it, the screen for entering credentials will be displayed on the left side.

Service:
Access to supervisor menu. Password protected.

Support:
This option will display the support telephone number, as well as the information that must be provided during the support call.

Change of language:

This option allows you to change the language of the application.

TPV settings:

This option allows you to select the default type of totals (session or shift). Additionally, you can activate payment in instalments.

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Notes: The device has an low-power auto-off feature, which activates when not in use. To reactivate the device, press the power button.

PAYMENT BY CARD

1.
Enter the amount and confirm by pressing the button with the check mark. ✓

2.
Communication messages will be displayed on the integrated pinpad to complete a sales transaction.

3.
Insert the client card into the pinpad and follow the steps that appear on the display.

4.
If the client's signature is required, a screen will appear for them to sign digitally.

5.

The purchase receipt will be displayed on the screen, then printed, and a message will appear asking if you would like an extra copy.

(i)

If the merchant has configured TaxFree operations, **a confirmation window will appear to start the TaxFree receipt registration process**.

Press (i) to access help

MOVEMENTS

Here you will be able to consult the operations carried out in that merchant, being able to be filtered by type of payment, type of operation, reference and order and being delimited in a range of dates.

→**If the user has not been initially authenticated**, he/she will only be able to consult cash transactions.

→**Once identified**, he/she will be able to consult his/her card transactions, as well as his/her electronic payments.

The list of operations is displayed in chronological order, from the most recent to the oldest.

→Clicking on an operation will display its details.

→Partial or full refunds are possible.

→A duplicate of the corresponding receipt can be printed by clicking on the "print" button.

→The details of all operations can be obtained through the following url: https://canales.redsys.es/canales/

and once logged in with your credentials, click on **Operations Query**.

TOTALS

From the application it is possible to see a detail of the operations carried out during a complete day.

It can be consulted by session or shift, with a summary of the operations carried out appearing.

Shift closing: By means of this action, the shift closing is carried out in the merchant. This closing does not have accounting effects but allows the difference by shift to be available in the totals query.

 Support:

+34 696 239 671

Redsys. Servicios de Procesamiento
www.redsys.es